News release

Insurance Council of Australia

Monday, 16 November 2026

Storm claims rise for Logan and surrounds

Insurers have now received 4,670 claims from the severe storms that hit Queensland and parts of New South Wales since Wednesday 11 November.

Most claims relate to storm damage such as fallen trees and branches, damaged roofs and fences, and water entering homes. Food spoilage claims are also rising as a result of extended power outages, now totalling around 30 per cent of home claims in Queensland.

The Insurance Council's Significant Event declaration (SE265) covers impacted communities across Queensland and New South Wales, with parts of South East Queensland, particularly Logan, among the areas most affected.

Insurers continue to support affected communities, with some operating mobile claims hubs in Logan to help policyholders lodge claims and begin their recovery.

For many Logan households, this is not the first time they have had to clean up, make a claim or repair their home after severe weather.

Since 2022, not counting the latest storms, Logan has been affected by eight events declared by the Insurance Council.

These include the 2022 floods, the 2023 Christmas storms, Ex-Tropical Cyclone Alfred and damaging storms and hail in 2025. Together, these events generated more than 37,500 claims at a cost of more than $813 million.

Repeated events put pressure on families and local businesses, as well as on the builders, assessors and trades needed to support recovery.

The Logan-Albert River is one of 24 priority catchments identified for priority flood defence infrastructure, with the repeated impact of severe weather on the region reinforcing the need for sustained investment in practical measures that reduce damage and protect vulnerable communities.

Quotes attributable to ICA CEO Andrew Hall:

> For many families in Logan, this week means yet another clean-up after years of repeated storms and floods.
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> If you've been affected, please contact your insurer and lodge a claim as soon as you can, even if you're unsure of your cover or the full extent of the damage.
>
> What we're seeing in Logan is a reminder of how frequently severe weather is impacting Australian communities and why we need to keep investing in measures that reduce that risk.