



# News release

Insurance Council  
of Australia

Wednesday, 5 November 2025

## ICA extends SE 254 declaration to Severe Spring Storms

The Insurance Council of Australia (ICA) has expanded the timeframe and postcodes of its most recent Significant Event declaration to include the hail and strong winds that impacted south-east Queensland between Sunday 26 October and Sunday 2 November.

SE 254 – to be known as Severe Spring Storms – was declared following the Brisbane hailstorm on Sunday 26 October.

It has resulted in 25,980 claims with damage varying in severity, from hail damaged motor vehicles, smashed windows, shattered solar panels and roof damage.

While the storms of the past two weeks have been geographically widespread, insurers acknowledge that some small communities – such as Clifton, Pratten and Esk - have been particularly impacted.

Insurers are closely monitoring claims from these regions with some having already activated a local presence across to support impacted policyholders through the claims process.

Any householders or business owners who suffered damage as a result of the storms and is yet to make a claim is encouraged to get in touch with their insurer.

The ICA is also encouraging policyholders to prepare now for the upcoming storm season. Things homeowners can do include:

1. Familiarise themselves with their insurance policy. Find out what is included in the policy and understand its exclusions. Contact their insurer if they have questions.
2. Inspect their property and take practical steps to reduce risk such as removing dead or rotting trees and keep gutters clear.
3. Check the condition of roofs and repair any damage or loose tiles.
4. Prepare a room-by-room inventory of the contents of the home. This list helps determine if assets are adequately protected and can save time when making a claim.

Quotes attributable to ICA CEO Andrew Hall:

While Queenslanders are no strangers to storms at this time of year, the strong winds and damaging hail of the past few weeks serves as a reminder that storm season is well and truly here.

Insurers are prioritising claims from these hailstorms and the ICA will continue monitoring claims counts and impacts over the coming months.

If you're insured and you've got damage, your first port of call should always be your insurer.