



News release

Insurance Council
of Australia

Wednesday, 14 September 2022

Date change for Lismore insurer customer meetings

The Insurance Council of Australia (ICA) and insurers will be in northern New South Wales flood-impacted communities from next week for in-person meetings with customers affected by this year's floods and severe weather.

Please note the Lismore in-person event has changed date from Thursday 22 September to Tuesday 27 September to acknowledge and observe the National Day of Mourning for Queen Elizabeth II.

The in-person meetings will be from midday to 8pm on:

- Monday 19 September at Ex-Services Club, Mullumbimby
- Tuesday 20 September at RSM Club, Casino
- Wednesday 21 September at Ballina RSL Club, Ballina
- **NEW DATE** - Tuesday 27 September at Lismore Workers Club, Lismore

Appointments are essential for the in-person meetings.

To book go to insurancecouncil.com.au/bookings

The cost of this year's floods across SE Queensland and northern New South Wales is \$5.275 billion, making it Australia's second costliest natural disaster ever. Insurers have received around 233,100 claims across both states.

Quote attributable to ICA CEO Andrew Hall:

The ICA and insurers encourage policyholders impacted by the flood and severe weather earlier this year to take the opportunity to make a booking and meet in-person with their insurer to discuss the specific details of their claims and receive updates on the claims process.