

Thursday January 30, 2020

Insurance Council Chief Executive moving on after 10 years

The President of the Insurance Council of Australia (ICA), Mr Gary Dransfield, today announced that Rob Whelan will be leaving his position as Chief Executive Officer.

“Rob has successfully led the ICA for more than 10 years, a term that included some of the most challenging and industry defining periods, such as several devastating natural disasters and the Financial Services Royal Commission,” Mr Dransfield said.

“He has advised me that now is the right time for him to move on to the next phase of his career and pursue new opportunities and responsibilities.

“On behalf of all members of the ICA, it is my privilege to thank Rob for his unwavering commitment and leadership of the insurance industry.

“Rob’s leadership has been pivotal for our industry as we’ve navigated through a constantly evolving regulatory and political environment.

“His legacy will include our new Code of Practice, which is more customer-centric than ever before. Our new Code will play a significant role in encouraging and guiding the general insurance industry to continuously improve customer service and consumer outcomes.

“Rob’s achievements over the past 10 years will provide a strong foundation for our next Chief Executive to continue to help our industry to better meet community expectations.”

Mr Whelan will continue to serve as Chief Executive Officer while the ICA Board searches for his replacement.

“It has been my absolute privilege to serve the General Insurance industry as CEO of its peak body,” Mr Whelan said. “The role has granted me the unique opportunity to support and collaboratively lead the industry in its vital role of assisting Australians in the times of their greatest need.

“I am proud of what has been achieved during my time at the ICA and I am especially proud of my outstanding team that has worked so diligently to enhance the role and reputation of the insurance industry.”

Mr Whelan thanked the wider insurance industry, ICA Board, member insurers and Council’s dedicated and experienced team.

“While I will now turn my focus to exploring new roles and opportunities, I will continue to take a keen interest in the progress of the insurance industry. I hope that in some way, in a renewed capacity, I may continue to contribute to its future successes,” Mr Whelan said.

-ENDS-